



Encore Dogs – Privacy Policy

This Privacy Policy will explain how Encore Dogs uses the personal data we collect from our website and via email correspondence. We value the privacy of all individuals and will only collect and use personal data as described here.

What Data Do We Collect?

Encore Dogs may request the following data:

- Name
- Phone Number
- Email Address
- Residential Address (via secure email only when making 1:1 training bookings)
- Pet's details

How Do We Collect Your Data?

- Via the contact form on our website
- By contacting us via email to request our services
- Any personal information that we collect will be processed and stored securely. We will not keep information for longer than is required with regards to the purpose for which it was collected and will take reasonable steps to permanently de-identify your personal information when it is no longer required. This website is located within and operates from the United Kingdom, and the relevant laws of the United Kingdom will apply to all matters arising from your use of this website or in any way connected with this website.

How Will We Use Your Data?

- We will use the information provided to supply the best services as requested by t you, and to provide any information we believe to be relevant to you.

What Are Your Data Protection Rights?

Every user is entitled to the following:

- The Right to Access – You have the right to request Encore Dogs for copies of your personal data.
- The Right to Rectification – You have the right to request that we correct any information you believe is inaccurate. You also have the right to request us to complete any information you believe is incomplete.
- The Right to erasure – You have the right to request that we erase your personal data, under certain conditions.
- The Right to Restrict Processing – You have the right to request that we restrict the processing of your personal data, under certain conditions.

- You Have the Right to Object Processing - You have the right to object to the processing of your personal data, under certain conditions.
- The Right to Data Portability – You have the right to request that we transfer the data that we have collected to another organisation, or directly to you, under certain conditions.

Privacy Policies of Other Websites

The Encore Dogs website contains links to other websites. Our privacy policy applies only to our website, so if you click on another website, please read their privacy policy.

Changes to Our Privacy Policy

Encore Dogs keeps its privacy policy under regular review. The privacy policy was last updated on 21 April 2023.

How to Contact Us

If you have any questions regarding your personal data, please get in touch via email at kaitlin@encoredogs.com